

YORK CONDOMINIUM CORPORATION NO. 323

50 Quebec Avenue, Toronto, Ontario M6P 4B4

(416) 763-6919

Email: yorkcondo323@rogers.com

RE: IMPORTANT UPDATE REGARDING COVID-19 / CORONAVIRUS – MARCH 18, 2020

Dear Resident,

The health and safety of our residents and staff is paramount. In response to the increased risks associated with COVID-19 we will be implementing additional safeguards to minimize potential transmission.

FOR TRAVELLERS RETURNING TO CANADA

While abroad, you may have come in contact with the coronavirus.

The Public Health Agency of Canada asks that upon your return to Canada you:

- **Self-isolate for 14 days after your return from travel outside of Canada**
- Monitor your health for fever, cough or difficulty breathing
- Wash your hands often for 20 seconds and cover your mouth and nose with your arm when coughing or sneezing

CLOSURE OF GYM, LIBRARY, GAMES ROOM, CHANGE ROOMS, ALL AMENITIES

All non-essential amenity and common areas spaces have been closed to all residents and visitors. This action is being taken to assist in minimizing the risks associated with the transmission of COVID-19 and to reinforce social distancing recommended by Public Health services.

As a reminder all Yoga Classes, Book Club, Dance classes and any other regularly scheduled activities are cancelled until further notice.

PARCELS

It is imperative that we keep our staff healthy so that we can continue to operate the condominium. Whenever possible, please cancel any non-essential deliveries to the building.

If you do order a package and is not delivered to your door please call the superintendent to inquire.

RESIDENTS WHO ARE SELF-ISOLATING AND/OR SYMPTOMATIC

The garbage disposal chutes and doors are a potential transmission site. In response to this we ask any resident who is self-isolating or ill to **restrict disposal of their garbage between the hours of 1:00 pm and 3:00 pm when maintenance staff are available to disinfect these areas and only after contacting the superintendent on duty prior to doing so.**

Immediately after use of the disposal rooms by any affected resident who is self-isolating or symptomatic, maintenance staff will disinfect the door handles and garbage chute handles.

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For those who are restricted, please either dispose of your organic matter or recyclables or hold them in your unit if possible until your restrictions have been lifted. Kindly do not bring recyclables to the disposal area if you are self-isolating or ill.

GENERAL PROVISIONS AND RISK REDUCTION

Please limit your contact with building staff to telephone or email. Maintenance staff have been instructed to enter resident's suites for **emergency purposes only**.

Limit your distance between individuals and building staff. Residents may wish to consider waiting for elevators that are not crowded to reduce their risk of transmission.

Use the hands-free door operators when entering or exiting the building where they are available.

You can take the following steps to prevent yourself from COVID-19 in the same way you protect yourself against the common cold and flu:

- Wash your hands thoroughly and often with soap and warm water or use an alcohol-based hand sanitizer if soap is not available;
- Avoid touching your eyes, nose, and mouth;
- Avoid close contact with people who are ill;
- Stay home from work or social gatherings if you are ill;
- Cover your cough or sneeze with a tissue, then immediately throw the tissue in the garbage and wash your hands;
- If you don't have a tissue, sneeze or cough into your sleeve or arm;
- Stay away from large public gatherings;
- Pay close attention to travel advisories;
- Clean and disinfect frequently-touched objects and surfaces in your home.

Note: to avoid emergency service calls please do not throw down in any drains (kitchen sink, bathroom sinks and toilets) cat litter, hand paper towel, hair, flushable or non-flushable wipes, grease, food scraps, etc.

Do not leave washing machine and dishwasher unattended when is in use and do not overload washing machine with clothes.

PUBLIC HEALTH INFORMATION

Here are some links which may be of assistance:

Government of Canada novel coronavirus information line:

1-833-784-4397 canada.ca/coronavirus

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Ontario Public Health – 1-866-797-0000

Toronto Public Health – 416-338-7600

We will continue to communicate any significant updates as necessary as the COVID-19 transmission progresses.

Should you have any questions, please feel free to contact the Management Office at Yorkcondo323@rogers.com We appreciate everyone's patience and understanding during these times.

Sincerely,

Karolina Kossakowska

Condominium Property Manager

CROSSBRIDGE CONDOMINIUM SERVICES LTD.

As Agents for and on behalf of YCC 323